



312-402-5454

PET SITTING SERVICE AGREEMENT AUTHORIZATION AND CONTRACT

This is a service agreement between **South Loop Pet Care** (SLPC) and the below named client (hereinafter referred to "client") for services rendered as specified above. Services begin on _____ and end on _____, and thereafter on an as-needed basis.

1. Client authorizes SLPC to perform pet care services as outlined in the Client Profile, Pet Profile, Veterinarian Release, and Policies and Procedures which shall become part of this contract.
2. SLPC agrees to provide the services stated in this agreement in a timely, reliable, caring and trustworthy manner. In consideration of these services, and as an express condition thereof, the Client expressly waives and relinquishes any and all claims against SLPC, its employees or assigns, provided reasonable care and precautions are followed. Client hereby releases them of any liability of any kind arising from pet(s). Client agrees to notify SLPC with any complaints within 24 hours of end of services.
3. Client authorizes SLPC to obtain emergency veterinary care that may be necessary during time spent with Client's pet(s). Client accepts responsibility for any charges related to this emergency care. SLPC shall use the veterinarian indicated in the Client Profile for this service. Should Client's veterinarian be unavailable, SLPC is authorized to seek an alternative veterinarian. Every effort will be made to contact Client prior to obtaining emergency care.
4. Client agrees to reimburse SLPC for any additional fees related to the provision of emergency care (if SLPC Veterinarian Release not on file with Client's preferred veterinarian), as well as any expenses incurred for unexpected visits, transportation, housing, food, or supplies. Should a pet sitter arrive at Client's premises and determine an emergency situation, Client agrees to reimburse SLPC for additional time accrued at the rate of \$22 per hour.
5. Client will provide proof that dog(s) is/are current on all legally required vaccinations.
6. SLPC will not be liable for the injury, disappearance, death, or fines of any pet(s) with unsupervised access to the outdoors.
7. Client will be responsible for all medical expenses and damages resulting from an injury to the pet sitter or other persons by the pet(s). Client agrees to indemnify and hold harmless SLPC in the event of a claim by any person injured by the pet(s). Client also agrees to disclose to SLPC any pet(s) history involving injury to any human.
8. SLPC reserves the right to terminate this contract at any time, at its sole discretion; likewise, Client may terminate this contract at any time.
9. It is expressly understood that SLPC shall not be held responsible for any damages to Client's property, or that of others, caused by the Client's pet(s) during the period in which they are in its care. Client has advised SLPC of all situations, which will relieve it of liability for damage.
10. Fees are earned upon acceptance of pet sitting reservations for first time clients. For future services and for all others, a 50% deposit will be required to secure dates of service and must be received by **South Loop Pet Care** within 5 business days of your trip. Exceptions can be made for emergency travel. The balance is due on the first day of the first scheduled visit. EXCEPT for holiday

periods, cancellations may be made up to 3 days in advance of scheduled first visit. After that period, a cancellation fee will be charged of 25% of the total of reservations. For any balances left of over 10 days for services, SLPC reserves the right to discontinue caring for my pet(s) until balance is paid in full. There will be a 5% per month interest charge on any balance due beyond 10 days. No refunds will be given for cancelled visits once time has been reserved. Client is responsible for all costs of collection.

11. In the event that pet sitter is required to employ a locksmith to gain entry into Client's premises due to a malfunction of the lock or key it shall be the responsibility of the Client to reimburse for all costs incurred. The Client expressly gives SLPC the authority to employ a locksmith on Client's behalf in the event of the aforementioned occurrences.

12. Client authorizes this contract to be valid approval for future services so as to permit SLPC to accept telephone reservations and enter my premises without additional signed contracts or written authorizations.

13. Client has read the terms of this agreement and confirms the accuracy of the information provided. Agreement is indicated by the signature below.

Client Signature Date

Address -----

Phone -----

South Loop Pet Care representative Date

